



Funtazia Late Pick-up Policy

Parents of participants enrolled at Funtazia will be charged € 15,00 per 15 minutes based on the program pick-up times listed on the registration form.

- If you know you are going to be late, please notify the staff and ask if availability permit as we work per child/ratio indicated by the government regulations. Late fee will still be charged.
- If a parent or authorized pick-up person does not arrive on time or call us in advance by 10 minutes past the designated pick-up time, staff will assume an emergency exists and will begin to call emergency contacts for your child.
- If no emergency contact can be reached with in 30 minutes past designated pick up. staff will assume that an emergency incident has happened.
- If after 45 minutes, no one called and staff could not contact any of the child's parents, staff will report to the police.
- A late pick up form must be signed by parents at the pick-up time.
- An invoice will be send to parents on a monthly basis for the late pick up time.

We understand that emergency arise. We also understand that traffic can be challenging but expect all children to be picked up on time. Traffic issues do not excuse the late pick up, late fee will still be charged. Please understand that when your child is picked up late, our staff is required to remain working. Therefore, they will not be able to attend to commitments out of working hours.

We are happy to provide our service to working parents, but would appreciate you respecting our policy.

Thanks you for your understanding and commitment to your pick-up time that is registered on the registration form.

I, parent of

declare reading and agreeing on the late pick-up policy.

Date: / /

Parents name:

Parents signature: